



MAKING OREGON
VITAL FOR ELDERS

A Shared Vision: Surveyor/Provider Perspectives on the Culture Change Journey

January 28, 2009

1:00 - 4:00 p.m.

Oregon Medical Foundation Education Center, 11740 SW 68th Parkway, Suite 100, Portland

(Park in the parking lot or on the street. Do not park in the Tigard Triangle Commons garage; you will be towed)

Welcome to a new year of transforming long-term care and the culture of aging in Oregon!

Our first program of 2009 will give you the opportunity to learn from and dialogue with surveyors and providers who have partnered to help change the culture of aging services in Oregon to one that embraces quality of life as much as quality of care.

These surveyors and providers are participants in Seniors & People with Disabilities' CCMU Culture Change Initiative. Under the initiative, teams of staff (including direct care workers) from 12 nursing homes across Oregon have partnered with a CCMU surveyor to work on culture change efforts within their organizations.

Together the providers and surveyors are learning about the joys and challenges of transforming long-term care cultures, practices and traditions.

During this program, you'll hear from providers about how they have worked with their staff to embrace culture change, and about which of their culture change efforts have worked – and which haven't. And you'll hear from surveyors about how their participation in this effort has influenced their perspectives on culture change as well as their approach to their jobs.

You will have the opportunity to share your own success stories and challenges as well. Don't miss this opportunity to continue your culture change journey!

Objectives

- Learn from CCMU Culture Change Provider/Surveyor Partnership Initiative participants
- Hear how the initiative has influenced participating surveyors' perspectives on long-term care and the work they do
- Hear what's working and what's not among providers who have embarked on the culture change journey
- Ask questions of those already engaged in the journey and share your experiences with your peers

Attend the January 28 M.O.V.E. Educational Program: "A Shared Vision"

Name(s): _____

Organization: _____

Phone: _____ Email: _____

Fees: Individual \$20 Organization/Community Fee: \$75 (up to 5 attendees per organization) Scholarships are available.

Visa MasterCard American Express Check: # _____

Name on Card: _____

Card Number: _____ Exp. Date: _____

Cardholder Signature: _____

Cancellations must be received no later than 5 working days prior to the event to be refunded.

No refunds are possible after that date, but you are welcome to send someone in your place.

Enclose check (payable to M.O.V.E.) or credit card information with registration form and mail or fax to:

M.O.V.E., 13500 SW Pacific Hwy, PMB 511, Tigard, OR 97223 or fax (503) 624-0870

For questions about registration or more information call: (503) 684-3788